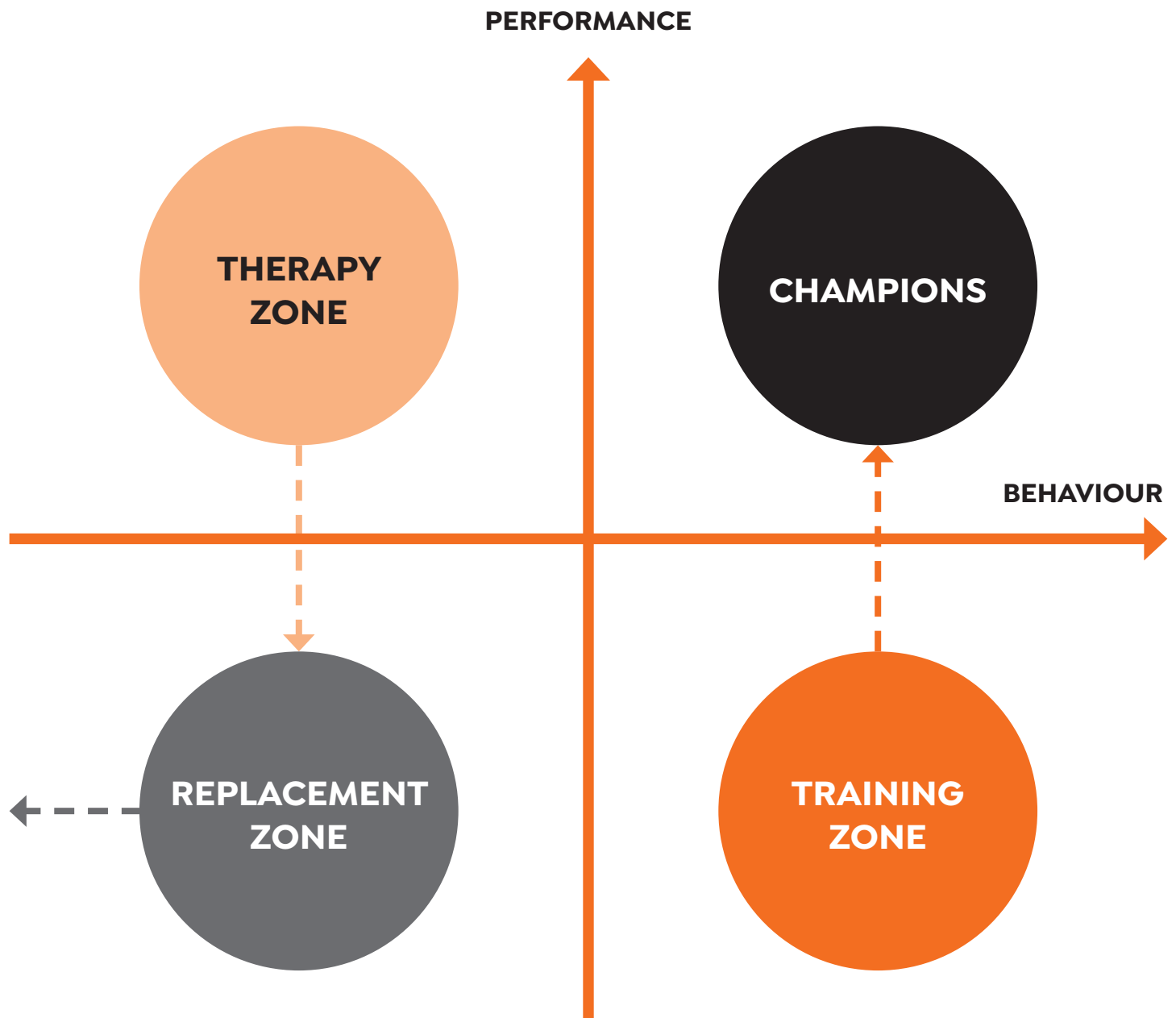


# The Performance and Behaviour Matrix



## Rules on the Performance and Behaviour Matrix

1. Improve performance through training
2. Support temporary behavioural problems with compassion
3. Eliminate permanent behavioural problems by replacement

